Get the latest meeting listings, upcoming events and more at www.sonomacountyaa.org



Sonoma County Intergroup Fellowship Presents

STEP ONE - POWERLESS, BUT NOT HELPLESS

We realized that we were powerless over alcohol -- that our lives had become unmanageable.



a seminar and discussion

Wednesday, May 25, 2016 6:30 - 8:00pm

SCIF Central Office / Bookstore 750 Mendocino Ave, Santa Rosa

Info: Call/Text James 707-236-4540

I have heard it said that Step One is the only step you have to do perfectly. I do not know if I really think this is true, perfection being beyond the grasp of the average alcoholic, but every person I have known who has relapsed has said pretty much the same thing, "I forgot Step One." Please join us for a discussion of this important topic, whether a newcomer and struggling with it or a person with some time who has noticed that they are "resting on their laurels." ~James C.

BOOKSTORE

SCIF CENTRAL OFFICE

750 Mendocino Ave., Suite 10 Santa Rosa, CA 95401

Manager: Glenn C.

Phone: (707) 546-2066 Fax: (707) 566-9677

Email:

bookstore@sonomacountyaa.org

SPRING/SUMMER Hours

Monday-Friday 10am - 6pm Saturday 11am - 3pm Sunday Closed

The bookstore is staffed by volunteers. Occasionally it is closed due to lack of staff - call first!

The Bookstore is Closed on these Holidays

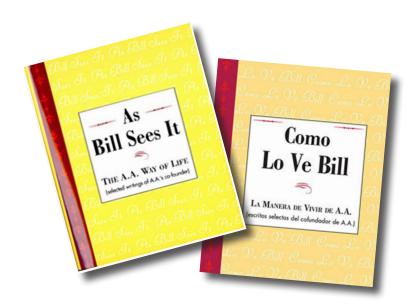
Memorial Day May 30
Independence Day July 4
Labor Day Sept 5
Thanksgiving Nov 24
Christmas Dec 25
New Year's Day Jan 1

www.aa.org www.aagrapevine.org www.sonomacountyaa.org

BOOKSTORE / CENTRAL OFFICE

During May, our sale book is "As Bill Sees It." The text is a compilation from a variety of Bill W.'s works, including letters and talks given, as well as selections from the Big Book. Each selection focuses on a particular topic or theme, and is succinct and thought-provoking. The exhaustive index is very helpful, and guides the reader to other works in which the subjects are covered in greater detail. All four versions of this book will be on sale at 20% off the normal price: hard cover, soft cover, large print and Spanish.

If you haven't been to the bookstore in a while, you might want to stop by 750 Mendocino Ave. in Santa Rosa. Late last year an ad hoc committee made some inexpensive but significant changes to make the space more inviting. In addition, we have a number of new gift items for your sponsor, sponsee or recovery friends: coffee cups, jewelry, knick-knacks, and slogan chips. Thanks for letting me be of service – Glenn C.



36th Annual Lake Pillsbury Meeting & Campout is May 20, 21, & 22!

at Sunset campground. Campsites are first come, first served at \$16 each – 8 people per site. Extra cars are \$3.00 each. We'll have an A.A. meeting and potluck under the stars on Saturday night. Friends and family welcome. Laurie E. 707-287-2481 edsonl@comcast.net, Preston 707-291-9118.



NEW MEETINGS

Santa Rosa

The Talking Stick (O)(W)
Thursday, 7pm, Senior Center,
704 Bennett Valley Road

Petaluma

Freedom Friday (O)(W)(K) Friday 6:30pm, Alano Club, 1050 Petaluma Blvd. North

MEETING CHANGES

SCIF General Meeting on the fourth Monday of each month will begin at 7:30pm., with new rep orientation at 7pm

Santa Rosa

TBDME For Young People (O) (W), WAS Thursday 6pm, NOW 7pm, 1551 Montgomery Drive

Transgender A.A. (O)(W) WAS Thursday 1pm - NOW Tuesday 1pm, 3400 Chanate Road

NO LONGER MEETING

Petaluma

Pit Stop, Friday 6:15pm **Friday Night Tag Team**, Friday 7:30pm

Santa Rosa

Join the Tribe, Friday 7:30pm

Send meeting changes to:

meetingchanges@ sonomacountyaa.org

GENERAL SERVICE

The 2016 General Service Conference has happened, and at the Post-Conference Assembly on May 14th in Burlingame our Delegate, Raymundo L. will report back on what occurred there. He will also present his report at the Delegate's BBQ on Monday, June 6th. Please come and enjoy the feeding frenzy, and listen to the Delegate's experience at the GSC, including the result of your agenda topics. --Bob S.

General Service invites you to

THE DELEGATE'S BBQ!



MONDAY, JUNE 6, 2016

POTLUCK AND BBQ ~ 6:00PM TO 7:30PM DELEGATE'S REPORT ~ 7:30PM TO 9:15PM

Hot Dogs, Burgers, Veggie Burgers & Drinks provided Please bring a side dish, salad or dessert to share

Faith Lutheran Church, 4930 Newanga Ave., Santa Rosa Parking is limited; carpooling recommended.

Volunteers Needed! Call Benjamin G. (707) 393-0439

Cache Creek Trip - June 24-26!

It's time again for the annual Cache Creek rafting trip, our 29th year, on June 24, 25, & 26. For a weekend of camping and rafting, the cost is \$160 before May 15th or \$165 after. Camping only, including food, is \$85. If you are rafting, you also get a DVD with pictures on "The Mother.

We arrive Friday June 24, for check in, a potluck dinner, and a meeting under the stars. Saturday morning arrivals are permitted, but be there by 8:30am SHARP please! If you have never been to a meeting under the stars, you are in for a treat. We raft on Saturday and Sunday. The rafting company provides the meals Saturday & Sunday. Saturday night is our 2nd meeting under the stars, then we watch a big screen presentation of the day's rafting. Sunday is another day of rafting and a BBQ lunch. Our website is www.cache-creek-group.org. Any questions, pictures, directions, payment information, etc. is there. See you on the river! Paul S.

BRIDGING THE GAP

My name is Tom F. I am an alcoholic and the current Chair of the Bridging The Gap (BTG) Committee. I wanted to take some time to tell everyone about a new BTG program, and also to explain how BTG works with people who volunteer for the existing program. BTG gives presentations to eight different facilities in Sonoma County. At these presentations, we offer the people in the facility a contact card to fill out if they would like to be contacted upon their release. The contact person is a volunteer that has filled out the yellow form and is available to meet the newly released person at an A.A. meeting in that person's home area. We try to match the requests with a volunteer who is the same sex, similar age, and lives in or is willing to drive to the client's home area.

The most frequent complaint I hear is "I have been on the volunteer list forever and BTG never calls." When you fill out the volunteer form, you are telling us that you are available. We may not need you right away, but being available is the key. The largest volunteer list is made up of Santa Rosa residents, but we still need more. Areas outside Santa Rosa are really hurting for volunteers, especially younger people. If you are available to meet a new person at a meeting, please contact BTG or see your General Service Rep. at a local meeting. Remember that you will be matched up based on the criteria listed above, so have patience.

The newest BTG program is the Short Term Corrections Correspondence program. This program is for inmates in an institution that have a release date within the upcoming year. The volunteer on the outside (you) would be a letter writer to the inmate while they are confined and also the person who will meet the client at an A.A. meeting when they are released. If you are interested in this service, please contact me. My information is on the back cover of this newsletter. ~ Tom F

General Service - CNCA06

Post-Conference Assembly

Saturday, May 14, 2016

Machinist Hall, 1511 Rollins Road Burlingame, CA

CNCA06.org

SONOMA COUNTY INTERGROUP FELLOWSHIP GENERAL MEETING

the Serenity Prayer

Readings: Preamble, Claire; Tradition Three, Julie; Concept lll Allie

New Representatives: Regan (Any Lengths); Gary (12X12); Kenny (Men's Stag Meeting); Shelly (Wed. Women's Step Study); Erica (3rd Step Meeting); Vicky (Windsor Women's Noon Meeting); Cindy (Came To Believe); Marty (Harmony Group); Inez (Occidental Tonight Group); Steven (Knuckleheads); Morgan (No Frills Group); Kevin (LGBT); Tim (Working Winners)

Birthdays: Cona 3yrs.; Regan 1yr.; Jason 18mo.; Monica 4yrs.; Anna 28yrs. My sincere apologies to the birthday names I missed. I will get better at this, thanks for hanging in there with me.

OFFICER REPORTS:

Chair: (Barry D.) Committee elections - Bonita M.(Outreach), Julie V.(Seminars) Welcome new members, Jane, and Donna. We have a tremendous steering committee, and now we just we just need to fill the remaining vacancies. Alkathons and the Activities chair, which is in question. Our ICSC is doing great work, our bookstore management is exceptional with Glenn and Linda running things, our new communications chair brings experience and professionalism to the position and I believe we are all committed to our goal of helping A.A. groups in Sonoma County carry the message to the alcoholic who still suffers.

Vice Chair: (James C.) Welcomes 13 new reps, and encourages them to read their new rep. orientation packets for more information about SCIF and how to do business and represent your meetings.

Secretary: (Cona E.) February general meeting minutes were approved with one correction: Andy M. did make a ICSC report at March 2016 meeting.

Treasurer: (Jane S.) Group contributions \$3,462, Net;\$3,462; Bookstore: \$7,074, Expenses: \$7,618, Net (\$544) Total: \$(875) Year-to-date Net: \$2,790 in comparison 2015 \$466. ahead.

Registrar: (Linda W.) As of today there are 243 groups in Sonoma County offering 337 meetings each week. There are 186 meeting reps.; 55% participation. There were 62 reps. attending the Feburary 2016 meeting; 33% participation.

COMMITTEE REPORTS:

Bookstore: (Glenn C.) This month's book on sale is The Language of the Heart. All three versions of this book will

March 28, 2016 The meeting opened at 8:00pm with be on sale at 20% off normal price: hard cover, soft cover & large print. Bookstore open spring/summer hours, M-F 10am to 6pm & Saturdays 11am to 3pm. We received a shipment of birthday contribution envelopes. A.A. members celebrate their sobriety birthday by making a contribution (\$1, 2 or even \$5 for each year of sobriety) to General Service Office in New York. Your contributions support G.S.O.'s services to members & groups throughout Canada and the U.S., and help ensure that the A.A. message is carried around the world. Pick them up at the bookstore for yourself and your groups.

> ICSC report: (Andy M.) Ryn L. is leading a project involving a new organizational chart which will serve the A.A. community better. Kudos to Glenn C. for an amazing job as the manager of the bookstore, along with Linda M. Party for volunteers was great last Saturday.

Activities: (Vacant) **Alkathons**: (Vacant)

Communications/Newsletter: (Donna L.) Any corrections or suggestions for content of the newsletters email Donna. The spring/summer meeting directories are available.

Outreach: (Vacant) no report.

Seminars: (James C.) Seminar at bookstore May 25th 6:30pm to 8:00pm; "Step One-Powerless but not Helpless" Teleservice: (Gus C.) 2 open shifts; Sat.1-5pm and 5pm to 10pm.

LIAISON REPORTS:

SOCYPAA: (Mario M.) Taco-bout event was a success. Soccypaa meets the 1st. & 3rd. Sunday ea. month 7:15pm @ 155 Montgomery, or go to soccypaa.org. ACYPAA conference will be held April 21-24 in Orange Co, for more info go to ACCYPAA.org.

Spanish Central Office: (vacant)

Hospitals & Institutions: (Lee J.) 44th annual H&I conference and service 4-29,30 & 5-1 @ the Vets Bldg.

Santa Rosa. Speakers from around the country, dance Saturday night. Times and registration in newsletter/flyer. Volunteers needed.

General Service: (Benjamin G.) Our preconference assembly is April 9-10 in San Rafael. This is where GSRs share their group conscience on Agenda Topics with our delegates before going to General Service in New York. Thanks to all who participated in sharing sessions at your home group. Thank you for group contributions to enable to send 5 GSRs to PRAASA (Pacific Region of Alcoholics Anonymous Service Assembly) in Spokane earlier this month.

Bridging The Gap: no report

(SCIF minutes cont.)

PI/CPC: (Michelle G.) We have just started discussing a Facebook/Google page for our public information, keeping in mind our Traditions and lots of input from GSO. We are presenting at Casa Grande High School along w/NA May 11-12. This is one of our favorite high school events of the year and the teachers really prepare the students well. Distribution of Grapevines is going well, volunteers needed. If you have literature or Grapevines you may drop them off at the bookstore in our box. Business meetings held at Santa Rosa City Hall underground 2nd Wednesday of the month. speaker training 7:30PM meeting 8PM.

Access Sonoma County: no report

ICSC Nominating Committee: (Mike C.) Two openings available on the nominating committee. They must have 2 years sobriety and experience in business & management. No nominations at this time, will table it until next general meeting. Elections April and October.

Old Business: The General Intergroup Meeting has been changed to 7:30PM with new rep. orientation starting at 7PM. This will begin in May.

Group Discussion: Mike announced change in Young Peoples Meeting in Sebastopol time from 6:30PM to 7PM; Eric announced the Cache Creek River Rafting & camp out 6/26/16, come join the fellowship.

Adjournment: The meeting adjourned 9:00PM with the Responsibility Statement In Service, Cona E.

MAY 2016



SERVICE MEETINGS IN SONOMA COUNTY

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1 SOCYPAA First United Methodist 7:15pm Business Mtg.	2 General Service District 12 Faith Lutheran Church 6:45 Service Manual Study 6:45 New Rep Orientation 7:30 Business Meeting	3	4 Hospitals & Institutions Community of Christ Church 5:45 New Rep Orientation 6:15 Business Meeting	5	6	7
8	9 Steering Committee SCIF Bookstore 6:00pm Teleservice 6:30pm ICSC Meeting 8:00 Steering Meeting	10	11 PI/CPC Santa Rosa City Hall 7:00 Speaker Training 7:30 Business Meeting	Access Sonoma County SCIF Bookstore 6:30 Business Mtg.	13 JUNE 2016 Newsletter Deadline 5pm	14 Post-conference Assembly Machinist Hall, Burlingame
15 SOCYPAA First United Methodist 7:15pm Business Mtg.	16	17 Bridging the Gap SCIF Bookstore 6:00 New Rep. Orientation 6:30 Business Meeting	18	19	20	21 General Service Area 06 Committee 320 N. McDowell Blvd Petaluma
22	23 Intergroup St. Luke Lutheran Church 7:00 New Rep Orientation 7:30 Business Meeting	24	25	26	27	28
29 Happy Trails Meet at Coddingtown Post Office to carpool 10:00am	30	31				
Community of Chris	st Church: 1495 W. Ste	eele Lane, SR	Santa Ro	sa City Hall Employee	Lounge: First & Sant	a Rosa Ave., SR

Faith Lutheran Church: 4930 Newanga Ave., SR

First United Methodist Church: 1551 Montgomery Dr. SR

SCIF Bookstore: 750 Mendocino Ave., Suite 10, SR

St. Luke Lutheran Church: 905 Mendocino Ave., SR

HOSPITALS & INSTITUTIONS

"Gradually we began to be able to accept the other fellow's sins as well as his virtues. We coined the potent and meaningful expression, 'Let us always love the best in others—and never fear their worst.' [Bill W., Grapevine, January 1962]

On April 6, 2016, the Hospitals & Institutions Committee gave a bright spring welcome to new meeting reps Adam W., representing the Saturday Solution group (Petaluma); Robin S., Saturday Serenity (Petaluma); Stacey G., Women's Step Study and Discussion; Savannah W., Newcomer's Group; Thomas F., Up The Steps; Aloha G., Big Book Study; Tammy E., Mood Swings (Healdsburg); Sheila C., Women's Meeting (Petaluma); Sheila C., Beginners (Petaluma); Richie H., Saints and Sinners group and the Young and Young at Heart group (Rohnert Park); Mary J., River Women's Meeting (Guerneville); Margie C., The 12&12 Plus Group (Santa Rosa); Erin S., Lost Then Found (Healdsburg); Dawn R., Sober Sisters(Sebastopol); and Darren G., Midweek Madness. Thank you all for being of service to H&I!!!

Welcome also to our visitors Becky & Karen—keep coming back! Almost a century of sobriety was being celebrated for the month of April!

Would you like to share your gift with an alcoholic who is confined? For suggestions on how to do that, please come to the next meeting of the H&I Committee, Wednesday, May 4, 2016, at 6:15 pm. As always, everyone is welcome to attend the orientation that begins at 5:45. The location is the Community of Christ Church, 1495 W. Steele Lane, on the corner at Range Avenue (parking is off of Range, behind the church, with additional parking at the ice arena). -In service, Mardi

ACCESS SONOMA COUNTY

The Access Committee has presented our handout on Kid-Friendly meetings to your General Service and Intergroup representatives. The handout includes suggestions for forming a group conscience, and the survey questionnaire.

We have asked your reps to:

- Determine if your group has a policy on children attending your meeting, and if not,
- Help in the process of forming a group conscience on the topic. (cont. next column)

We ask that you fill out the survey and return it so that we can better inform members with children which meetings they can attend with their kids—we want to give parents with children the best options for their recovery.

If your group did not receive the handout and form, please email us at kidfriendly15@gmail.com and we will email a copy to you.

We ask that you return the forms to your GSR, Intergroup rep, the Access committee or to the box at the SCIF bookstore by June 1. Thank you for your participation and service. Linda S.

PI/CPC

The Sonoma County Public Information and Cooperation with the Professional Community is a subcommittee of General Service directly responsible to those they serve. That would be you, members of Alcoholics Anonymous. We give presentations at DUI classes put on by the county and speak at high schools. Two members of A.A., usually a man and a woman present. One of us explains a little of how A.A. works and what to expect at a meeting, a little of our history and, in a very general way, how the program works. The other person tells their story.

We also make sure libraries, hospitals, police stations, and other public places are stocked with schedules and pamphlets. Part of our mission is to find simple, effective ways of cooperating with the professional community without affiliating. For example, we are exploring the possibility of making a presentation to an SRJC nursing program class. Recently we were asked to put on a demonstration meeting for the Sonoma County Sheriff's department.

Speaking at DUI classes and high schools forces me to avoid jargon. I know that some of the people listening are hearing about us for the first time. It teaches me that I shouldn't expect any specific reaction from the group. I think it might be good insurance too.

If this kind of service appeals to you, please join us. We meet at the employee lounge next the Santa Rosa City Hall underground parking at 1st and D streets. Our regular service committee meeting is on the first Wednesday of the month at 7:30 p.m. We give speaker training at 7:00 pm right before the service meeting. There is a sobriety requirement of two years. -Philip C.

SCIF FINANCIAL SUMMARY MARCH 2016

		<u>Mar-16</u>		<u>Mar-15</u>		Year to Date	2016	<u>2015</u>
	Income	Expense	Net	Net	Income	Expense	Net	Net
Group Supported:				Comparison				Comparison
Central Office		(2,211)	(2,211)	(1,770)		(7,108)	(7,108)	(6,273)
Groups	2,059		2,059	4,813	11,906		11,906	14,091
Individuals								
Directories		(272)	(272)	0		(598)	(598)	(418)
Pamphlets & Cards		(239)	(239)	(310)		(555)	(555)	(660)
Newsletter		(479)	(479)	(455)	8	(1,555)	(1,547)	(1,429)
Teleservice		(340)	(340)	(340)		(1,029)	(1,029)	(1,114)
Interest/Bank Charges	1		1	1	3		3	2
Subtotal	2,061	(3,540)	(1,480)	1,939	11,917	(10,845)	1,073	4,200
Self Supported:	-							
Bookstore	6,142	(6,757)	(615)	1,189	21,428	(21,804)	(377)	62
Alkathons								
Unity Day								
Activities								
Seminars								
Unity Day								
Subtotal	6,142	(6,757)	(615)	1,189	21,428	(21,804)	(377)	62
TOTAL	8,203	(10,298)	(2,094)	3,128	33,345	(32,649)	696	4,262

Assets & Liabilities

Cash in Bank & Petty Cash	49,256
Prepaid Expenses	3,257
Bookstore Inventory	29,536
Property	<u>3,430</u>
Subtotal	85,478
Liabilities	(3,901)
Total Assets & Liabilities	81,577

Memo:	Cash in Bank & Petty Cash
	Drudont Doconyo

Operating Reserve

Prudent Reserve Liabilities

49,256
(37,088)
(3,901)
<u>8,266</u>

GROUP CONTRIBUTIONS 2016				
March	YTD	Sebastopol Men's S		

Meetings	March	YTD	Sebastopol Men's Stag	178.00	178.00
12x12 Plus Step		250.00	Serenity Fellowship		800.00
Acres Fellowship	50.00	50.00	Sober Sisters		394.60
Alcoholics Anonymous of Sonoma		348.02	Sober Sunday Group, Santa Rosa		640.81
Anonymity Group, Healdsburg	62.25	112.25	Sonoma Valley Fellowship		195.00
Any Lengths Group	79.91	79.91	South End Solution		180.00
Be What You Want to See		120.00	Step Sisters		132.50
Expect A Miracle		71.52	Sunday Sanity, Petaluma	88.00	88.00
Fresh Air Group	50.30	50.30	Sunday Breakfast Club		95.96
Gay Newcomers Meeting		66.00	Sunday Morning Villa A.A. Group		75.00
General Service		205.00	Sunday PM Closed Discussion Group		197.74
GRBBS		86.00	There is a Solution	300.00	300.00
Grin and Win Group	100.00	100.00	Third Step Group	125.00	125.00
Language of the Heart Group	56.00	56.00	Thurs 11th Step		44.00
Lost and Found Group	428.56	428.56	Thurs. Night Real Life Mtgs of AA		100.00
Monday Morning, Glen Ellen		73.12	Tuesday Night , Petaluma		100.00
Monday Night Book & Discussion		84.00	Up the Steps		184.16
Not a Glum Lot		123.11	Wednesday Westsiders		340.00
Occidental Tonight Group		75.00	Wednesday Women's Lunch Brunch		267.27
Out of the Ashes	271.41	271.41	Wednesday Wonder		30.00
Quitting Time, Petaluma	60.00	135.00	We're In The Now		128.29
River Women's Meeting		60.00	Women's Book Group, Eldridge		22.70
Rule 62 River Readers		300.00	Women's Tuesday at Noon in Windsor	•	100.00
Saturday Serenity		178.42	Unknown	40.00	40.00
Saturday Solution Group	170.00	170.00	Individual		116.00
SCGMAA		75.00	Total	2,059.43	8,443.65

A.A. HOTLINES

Santa Rosa (707) 544-1300 Sonoma (707) 938-8508 Spanish Speaking (707) 623-6702



WEB LINKS

Sonoma County Intergroup www.sonomacountyaa.org

California Northern Coastal Area 06 www.cnca06.org

Alcoholics Anonymous

www.aa.org

A.A. Grapevine www.aagrapevine.org

ADDRESSES

Sonoma County Intergroup Fellowship

750 Mendocino Avenue, Suite 10 Santa Rosa, CA 95401-4846

Sonoma County General Service

P.O. Box 536

Santa Rosa, CA 95402

H & I Area 22 - Treasurer

P.O. Box 192490

San Francisco, CA 94119-2490

General Service Office

P.O. Box 459, Grand Central Station New York, NY 10163

Calif. Northern Coastal Area - Treasurer

P.O. Box 884222

San Francisco, CA 94188

Sonoma County PI/CPC*

P.O. Box 11305

Santa Rosa, CA 95406

SOCYPAA

P.O. Box 5784

Santa Rosa, CA 95402

* funded solely through Sonoma County General Service

CONTACT INFORMATION

SONOMA COUNTY INTERGROUP FELLOWSHIP OFFICERS

(all emails @sonomacountyaa.org; area code 707 unless noted)

Chair	Barry D.	intergroup@
Vice Chair	James C.	vice-chair@
Secretary	Cona E.	secretary@
Treasurer	Jane S.	treasurer@
Registrar	Linda W.	registrar@

COMMITTEE CHAIRS

Activities VACANT activities @
Alkathons VACANT alkathons@
Communications Donna L. newsletter@

~Newsletter/Website

Webmaster Sam K. ICSC Rvn L.

ICSC Nominating VACANT

Meeting Changes Russell meetingchanges@

icsc@

OutreachBonitaoutreach@SeminarsVACANTseminars@TeleserviceGus C.teleservice@

SONOMA COUNTY GENERAL SERVICE - DISTRICT 12

DCMC	Jennifer B.	generalservice@
Treasurer	Diana D.	treasurer-gs@
Registrar	Darlene H.	registrar-gs@
Archivist	Denise G.	archivist-gs@
Grapevine	David K.	grapevine@
Access So.Co.	Alan W.	asc@
Bridging the Gap	Tom F.	btg@
PI/CPC	John B.	picpc@
Interp/Transl.	Larry O.	it@

HOSPITAL AND INSTITUTION COMMITTEE

SCIF Chair Patrick P. handi@

SONOMA COUNTY YOUNG PEOPLE IN A.A. (SOCYPAA)

SCIF Chair Kyle R. socypaa@

SPANISH CENTRAL OFFICE

SCIF Liaison VACANT

TELESERVICE UPDATE

Teleservice staffs the A.A. hotline, providing 24-hour phone access to a live recovering alcoholic. This is vital twelfth step service - providing the hand of A.A. to the alcoholic reaching out for help. **There are currently two open shifts: Saturday 1-5pm, and Saturday 5-10pm**. Calls are forwarded to your home or mobile phone, and training is provided. For information, see Teleservice listing above.